

The FOCUS

July 2009

Kenergy

Your Touchstone Energy® Cooperative



Monthly Newsletter for Kenergy Members

State-of-the-Art **Dual Fuel**

State-of-the-art heating and cooling for your home.

Considering the uncertainty surrounding utility costs, homeowners nationwide are becoming more and more interested in finding the best, most economical solution for indoor heating and cooling. A dual-fuel system combines an energy-efficient air-source heat pump with an existing oil, gas or propane furnace.

With the arrival of summer, you may have discovered that your air conditioner is not working as well as it once did. Before you call a serviceman to make repairs, consider switching to an energy-efficient dual-fuel system.

A dual-fuel system will operate 30 to 50 percent more efficiently in the summer than your old system and in the winter save you 50 percent or more.

Federal tax credits for energy efficiency are available for qualifying systems.

Kenergy does not sell or install heating or air conditioning equipment. Contact your local heating and air professional for installation cost.



BUSINESS HOURS

MONDAY - FRIDAY

Offices in Henderson and Owensboro are open from 7:30 a.m. to 4:30 p.m. Business hours for service centers in Hanson, Hartford, Hawesville and Marion are 9 a.m. to 12:00 p.m. and from 1 p.m. to 4 p.m.

During regular business hours, customers residing in a county with a Kenergy office should call that office for information or to report an outage. At night or during weekends, call either the Henderson or Owensboro office, using either the local or toll-free number. Please have the following information available: the name under which your electric service is listed, your address, home phone number and your Kenergy account number. This information enables us to hasten our response time.

24-HOUR DISPATCH CENTER

1-800-844-4832



Kenergy is 10 years old

What significant event for Kenergy occurred on July 1, 2009?

Ten years ago on July 1, 1999, Kenergy became a reality. Following a ribbon-cutting celebration, the charter board of directors meeting for your cooperative was held. Three months earlier in April 1999, member-owners of Owensboro-based Green River Electric Corporation and Henderson-based Henderson Union Electric Cooperative Corporation had approved the consolidation of the two cooperatives by a vote of 15,824 to 4,465. Kenergy currently serves 54,896 member-owners in all or portions of 14 western Kentucky counties.

Theme park coupons available



Enjoy the area's recreational theme parks at discount prices with coupons available at any Kenergy office in Henderson, Owensboro, Marion, Hawesville, Hartford and Hanson. Discount coupons are available for Holiday World/Splashin' Safari in Santa Claus, Ind., Venture River Family Water Park in Eddyville and Six Flags in St. Louis. Additionally, Kenergy has theme park brochures. Coupons for Six Flags Kentucky Kingdom in Louisville and Paramount King's Island in Cincinnati are not available; however, each of these theme parks provides special offers on the Internet.

energy ELEMENTS

Conserving energy through education

DISHWASHERS



Most of the energy used by a dishwasher is for water heating. Check the manual that came with your dishwasher for the manufacturer's recommendations on water temperature. Many dishwashers have internal heating elements which allow you to set the water heater in your home to a lower temperature (120°F).

Scrape, don't rinse, off large food pieces and bones. Soaking or prewashing is generally only recommended in cases of burned-on or dried-on food.

Be sure your dishwasher is full, but not overloaded, when you run it.

Avoid using the "rinse hold" cycle on your machine for just a few soiled dishes. It uses 3 to 7 gallons of hot water each time you use it.

Let your dishes air dry. If you don't have an automatic air-dry switch, turn off the control knob after the final rinse and prop the door open slightly so the dishes will dry faster.



When shopping for a new dishwasher, look for the ENERGY STAR label to find a dishwasher that uses less water and 41 percent less energy than required by federal standards.

The EnergyGuide label will help estimate how much power is needed per year to run the appliance and to heat the water based on the yearly cost.



METER TAMPERING

Meter tampering is a criminal violation of the law. It reads: "When the utility has discovered evidence that by fraudulent or illegal means a customer has obtained unauthorized service or has diverted the service for unauthorized use or has obtained service without same being properly measured, the service to the customer may be discontinued without notice. The utility shall not be required to restore service until the customer has complied with all rules of the utility and regulations of the Kentucky Public Service Commission and the utility has been reimbursed for the estimated amount of the service rendered and the cost the utility incurred by reason of fraudulent use." Kenergy utilizes a number of methods for detecting fraudulent or illegal use of electricity.

ELECTRICITY... RESPECT IT

Have you ever had a friend turn against you and become an enemy? It can really hurt. Electricity is a great friend, but it can hurt, too, if you don't treat it with respect. Kenergy wants you to be familiar with the four R's of electrical safety.

- Respect the power of electricity.
- Read and follow the operating instructions that come with every electrical product.
- Replace worn or frayed electrical cords.
- Relocate appliance cords so that they won't be walked on and children can't pull on them.

Electricity keeps your home comfortable, lights the path to your door, cooks your food, and powers equipment in offices and industries. It also can shock you or ignite a fire. Please use electricity wisely and safely. Start by performing an electrical safety check of your home and business. Are any outlets overloaded? Are plugs and cords on appliances worn or frayed? Do you always follow the instructions that come with electrical products?

For more energy saving tips visit our website:

www.kenergycorp.com