

KENERGY

MEMBER OWNED. SERVICE DRIVEN.

KenergyCorp.com



JOE IMEL

JULY 2026

Work with your co-op

Don't tamper with your meter

If you find yourself falling behind paying monthly utility bills, contact your electric cooperative for help before you face losing service. Kenergy, along with our community service partners, has programs that can help members keep the lights on. If your electricity has already been disconnected, never tamper with your meter or try to reconnect power yourself. These acts are extremely dangerous and illegal.

"If you're unable to pay your bill, please don't resort to theft or tampering with your meter or service," says Matt Moffitt, vice president of operations.

Co-ops see an uptick in the number of delinquent accounts and cases of meter tampering during economic downturns, especially after the winter moratorium on disconnections of delinquent accounts has passed.

"Tampering is hazardous both to the person doing it and to the public afterward," says Moffitt. "When a meter or service is tampered with, many of the safety protections built into the electrical system may be bypassed. One of the greatest dangers is attempting to reconnect service yourself, which can result in an arc flash because the energized components are in close proximity and directly in front of you. Standing in



SASHKIN/ADOBE STOCK

water or wet grass increases the risk of electrocution, but the danger exists even when conditions are dry. What worries me most is finding meter bases left open after they've been tampered with, creating a hazard for children or anyone else who may come into contact with the equipment."

Moffitt also says meter tampering can damage utility equipment and affect the operation of protective devices designed to safeguard the electrical system. This can lead to service disruptions and power outages for neighboring members and others served by the same line.

Like shoplifting, electricity theft is not a victimless crime: all the co-op members ultimately pay for the stolen power through higher rates. Anyone caught meter tampering or stealing

electricity, as they usually are, can face hefty penalties and prosecution.

"Because electric cooperatives are owned by their members, we work with members whenever possible and help connect them to available resources and assistance programs. We never want to see a member risk their life or endanger others by stealing electricity or tampering with their meter," says Moffitt.

Editor's note:

Due to an editorial mistake, Kenergy's June annual report omitted the name of Garrett Owen, a director on the cooperative's board. We regret the error and appreciate each member of our board.





Substation and Meter Technician Jeremiah Griffin—
15 Years

Message from the President

Why vegetation management matters

There's something timeless about trees. They remind us of where we've been, and they stretch toward what's ahead. Here in our community, we take pride in the natural beauty that surrounds us—the shade on a summer afternoon and the colors that mark the changing seasons.

At the same time, we share another responsibility—one that's just as essential to our daily lives. The responsibility to keep the lights on, to power our homes and businesses and to ensure that when you flip a switch, the power comes on.

That's why Kenergy works every day to strike a careful balance between preserving the beauty we cherish and delivering the reliable electricity you expect. One of the most important ways we do that is through regular tree trimming.

It may not always be obvious, but keeping lines clear of overgrown vegetation plays a major role in preventing power outages. We've all seen what can happen when severe weather rolls in—strong winds, heavy ice or sudden storms can bring down branches and, with them, power lines and poles. In fact, nearly half of all power outages can be traced back to trees and vegetation coming into contact with electrical infrastructure.

That's why you may notice crews from our trusted contractors working in neighborhoods throughout the year. Our crews are highly trained and certified, following the latest industry standards to ensure the job is done safely and effectively. Their work is a proactive step that helps prevent problems.

And it's not just good practice—it's required. Electric utilities across the country are obligated to manage vegetation near power lines. Scheduled trimming helps remove dead or weakened limbs and keeps fast-growing trees from becoming hazards. It's about staying one step ahead, especially as we prepare for the increasing frequency and intensity of severe weather events.

There's also a financial reality we can't ignore. Preventive maintenance—like tree trimming—is far more cost-effective than repairing widespread damage after an outage. Left unchecked, overgrown vegetation can lead to more frequent disruptions and higher costs for everyone.

You can help, too. When planting trees, consider their mature height and distance from nearby power lines. Trees that grow up to 40 feet should be planted at least 25 feet away from overhead lines. Larger trees—those that exceed 40 feet—should be planted at least 50 feet away. If you're landscaping near pad-mounted transformers, keep shrubs at least 10 feet from the front and 4 feet from the sides.

Don't forget to call 811 before digging to plant. It's a simple step that can prevent serious accidents.

*By Tim Lindahl
President & CEO*



What's on your power bill?

If you receive electricity from Kenergy, you're a member of a not-for-profit power cooperative.

The charges and credits you see on your monthly power bill come from the different steps needed to generate energy at a power plant, maintain and repair the power line system, and deliver electricity to your home.

Power Supply Charges: Big Rivers Electric Corporation, Kenergy's partner cooperative, generates electricity from Western Kentucky power plants. Big Rivers makes the power, and Kenergy delivers it to your home. The following charges are based on the cost of making electricity:

Kilowatt-Hour Charge

This is the electricity used in your home. The charge is currently about 11 cents per kilowatt hour of power used during the billing month.

Fuel Adjustment Charge (FAC)

This charge covers the fluctuating cost of the fuel (coal, gas and other fuels) used to generate electricity at Big Rivers' power plants in Kentucky. The FAC charge is based on your usage.

Non-FAC PPA

This charge includes the cost of energy purchased off the power grid market, rather than generated at a local power plant. For example, when a Big Rivers plant is shut down for maintenance. The non-FAC charge is based on your usage.

Environmental Surcharge

This charge reflects the cost of equipment and other expenses needed to comply with EPA regulations for power plants. The environmental surcharge is calculated based on your energy usage.

Customer Charge

This is a fixed charge of \$22 that covers the cost of supplying service to members' homes. This covers costs that do not vary with changes in kilowatt-hour usage. This amount is fixed for residential members and can only be changed through a rate filing.

Member Rate Stability Mechanism

As a not-for-profit power provider, Big Rivers gives a portion of its margins back to Kenergy members as a credit on their bill.

Big Rivers
ELECTRIC CORPORATION

Kenergy

Kentucky School Tax

A Kentucky school tax of 3% is collected on your monthly energy bill. Kenergy does not control this tax.

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6402 Old Corydon Road

Owensboro: 7:30 a.m. – 4:30 p.m.
3111 Fairview Drive

Hanson: 9 a.m. – Noon, 1 p.m. – 4 p.m.
2620 Brown Badgett Loop

Hawesville: 9 a.m. – Noon, 1 p.m. – 4 p.m.
315 Hawes Blvd

Marion: Tuesday and Friday, 9 a.m. – Noon,
1 p.m. – 2:30 p.m., 3000 Mott City Road

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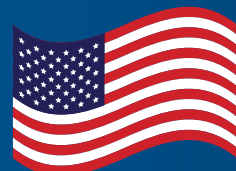
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All Kenergy offices will be closed
Friday, July 3, in observance of
the Independence Day holiday.



We hope you enjoy a safe holiday weekend!