

KENERGY

MEMBER OWNED. SERVICE DRIVEN.

KenergyCorp.com



AUGUST 2024

25th anniversary of consolidation

July 1, 2024 marked 25 years since Green River Electric (organized in 1936) and Henderson-Union Electric Cooperative (organized in 1937) consolidated to become Kenergy Corp. Henderson-Union was the first electric cooperative in Kentucky to sell electricity to a member. Frank T. Street of Cardinal Farms in Henderson County received electricity from the cooperative in October 1937.

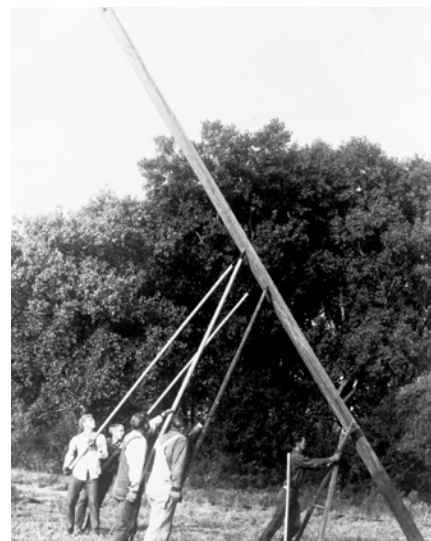
Kenergy vowed to continue the legacies of Green River Electric and Henderson-Union Electric Cooperative



by providing safe and reliable electricity at an affordable price for our cooperative members.

With the consolidation of the two cooperatives, Kenergy serves 14 western Kentucky counties and maintains over 7,200 miles of power lines. We are proud to continue to serve more than 59,000 homes and businesses in our service territory and thank our members for being an integral part of the cooperative family.

We wanted to share some historical cooperative pictures from the two cooperatives that led to Kenergy being established.



Servicemen raise a pole by hand.



Celebrating the Henderson County REA project in 1937.



Burr Newton is pictured here by his Green River truck in 1960.





Field Engineering Technician Caleb Allen—five years of service.



Apprentice Line Technician Jesse Chinn—five years of service.



Metering and AMI Coordinator David Osborne—30 years of service. Photos: Kenergy staff

Beware of scam attempts and third-party payments

We want to warn you of some scams that members may fall victim to if they aren't familiar with these types of attempts by some very skilled thieves.

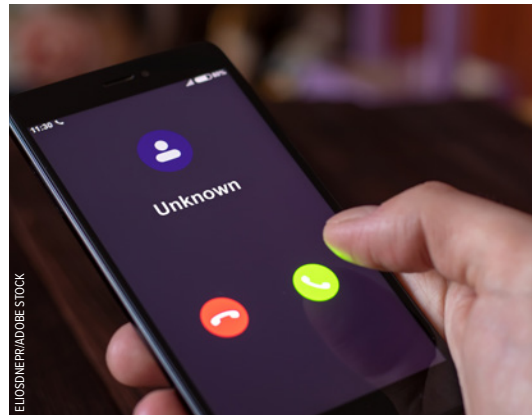
Phone scammers posing as Kenergy might call and insist you are delinquent on your bill or claim you can receive a discount on your bill. These scammers may also threaten to turn off your power on the spot. Never give out personal information (like your account number, social security number or password) or pay over the phone if the caller demands immediate payment to avoid a disconnection. If you think a call seems suspicious, hang up and call us.

Paying your bill directly through Kenergy locations or services like our SmartHub mobile app or online account at www.KenergyCorp.com is the best way to ensure that your payment is safely and promptly delivered and applied to your account. Our member service representatives will never take payment information over the phone. You can pay-by-phone by calling (844) 958-2904. By doing this, you eliminate the risk of late fees, possible interruption in your service or fees that third-party payment providers can charge.

Please be aware when using a third-party payment service, which is any company outside of Kenergy that offers bill payment services. These payment services will have websites that feature the Kenergy logo, phone number and office information, but are not affiliated with Kenergy in any way. In addition to service fees that these third-party payment services charge, timely payment is not guaranteed. Consequently, these services put members who use them at risk of late charges or interruption in service, depending on the status of the account at the time of payment.

Our dedicated member service representatives are available to answer any questions you may have by calling (800) 844-4832. You can also view your different payment options or log in to your account by visiting www.KenergyCorp.com.

Protect yourself and your loved ones from this and other forms of fraud.



By Travis Siewert
Vice President, Accounting



Back to school

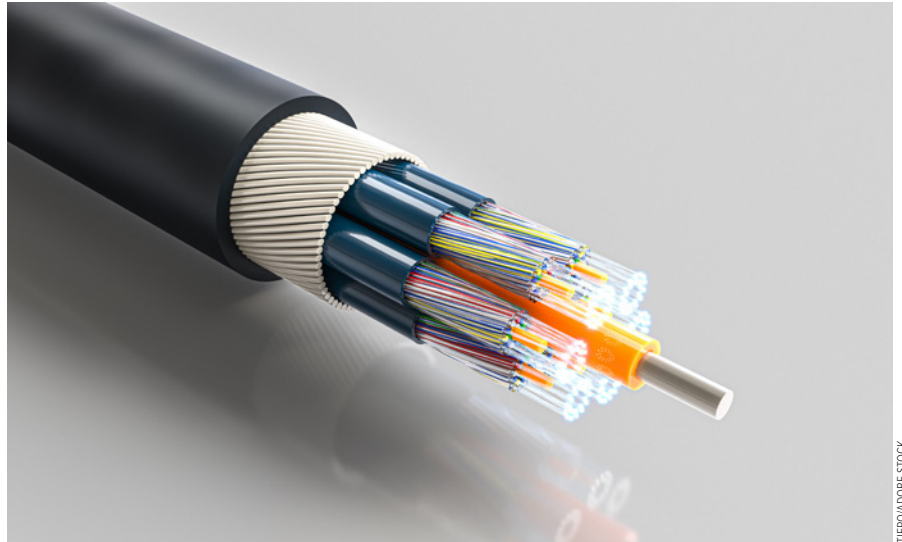
Fiber terms to know

Gigabit: A unit of data measurement equal to one billion bits, referring to the speed of internet connection. For example, a gigabit internet connection can transfer 1 billion bits of data per second.

Fiber: Short for fiber optic cable, it is a technology that uses thin strands of glass or plastic to transmit data as light signals. This allows for much faster and more reliable internet connections compared to traditional copper wires or other methods.

Broadband: A high-speed internet connection that is always on and faster than traditional dial-up access.

Symmetrical speeds (or symmetrical upload/download): Internet speeds where the upload speed (sending data from your device to the internet) is the same as the download speed (receiving data from the internet to your device). This is beneficial for activities like video conferencing and sharing large files.



TIERO/ADOBE STOCK

Bandwidth: The amount of data that can travel through your internet connection at one time. Think of it as the number of lanes on a highway: more lanes mean more cars (data) can move at once.

ISP: Stands for Internet Service Provider, which is the company that gives you internet access. Conexon Connect is an ISP.

FTTH: Stands for Fiber to the Home. It means running fiber optic cables straight to your home or business for the fastest and most reliable internet.

Throttling: When your internet provider intentionally slows down your internet speed. This can happen during peak usage times or if you've used a lot of data.

ARE YOU READY FOR BACK TO SCHOOL?

Check high-speed internet off your list today!

CHECK YOUR AVAILABILITY!

📞 844-542-6663

🌐 ConexonConnect.com



📱 SCAN ME





CONTACT INFORMATION

Toll Free: For information or to report an outage
(800) 844-4832

Henderson: 7:30 a.m. – 4:30 p.m.
6402 Old Corydon Road

Owensboro: 7:30 a.m. – 4:30 p.m.
3111 Fairview Drive

Hanson: 9 a.m. – Noon, 1 p.m. – 4 p.m.
2620 Brown Badgett Loop

Hawesville: 9 a.m. – Noon, 1 p.m. – 4 p.m.
315 Hawes Blvd

Marion: 9 a.m. – Noon, 1 p.m. – 4 p.m.
3000 Mott City Road

BOARD OF DIRECTORS

William H. Reid | Chairman

Craig Roberts | Vice Chairman

Susan Blanford | Secretary-Treasurer

Richard Basham

Larry Elder

Ryan Hammack

Mike Hazelwood

Garrett Owen

Will Wathen

Robert White

Brent Wigginton

Tim Lindahl | President & CEO

Leslie Barr | Editor

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Kenergy announces board election results



Garrett Owen of Livermore has been elected to the District 10 position. Owen, along with Jared Bratcher, challenged Jonathan Ayer, who has represented that district since 2012. Photo: Southern Gas Association



Will Wathen of Owensboro has been elected to the District 7 position on the Kenergy board of directors. Wathen, along with Chris Rhoads and Cory Maynard, challenged Eddie Leach, who has represented District 7 since 2021. Photo: Mary Katherine Wathen



Incumbent Bob White, representing District 2, faced no opposition and will retain his seat for another three-year term. Photo: Kenergy staff

All Kenergy offices will
be closed Monday,
September 2, for the
Labor Day holiday.



HOLLYGRAPHIC/ADOBESTOCK