

Understanding Your Energy Bill



Contact us:
7:30-4:30 Mon-Fri
1-800-844-4832

Or visit us at:
kenergycorp.com

643 1 AV 0. 621
KENERGY MEMBER
123 KENERGY DR
HENDERSON KY 42420-4589

5 643
C-2

Account Number 1234567890	
Bill Date 08/04/2026	
BILLING SUMMARY	
Previous Balance	647.24
Payments	647.24CR
Balance Forward	0.00
Current Charges	462.69
Amount Due	462.69
Due After 08/20/2026	485.82
Page 1 of 2	
Pay by phone: 1.844.958.2904	



Messages
If you receive a text, email, or call demanding immediate payment to avoid power disconnection, it could be a scam. Call 800-844-4832 to speak to Kenergy directly if something feels off.

Account # 123456780 123 KENERGY DR HOUSE Rate 1-01 RESIDENTIAL-Cycle 1

Meter Reading Details Meter 987654321
Current Reading 07/28/2026 81337
Previous Reading 06/28/2026 78648
Total Usage 2689

Monthly Usage

Days Srvd	kWh/Day	Cost/Day	Avg High	Avg Low	
This Month	30	90	\$13.75	58	71
Last Month	31	71	\$11.82	84	64
Last Year	30	75	\$11.07	89	72

Detail of Charges

Customer Charge	22.00
KWH Charge	2689 KWH @ 0.110529
Fuel Adjustment Clause	2.689 KWH @ 0.0176268
NEW IN FALL 2026: Interim Energy Adjustment	2.689 KWH @ 0.0044067
Environmental Surcharge	2.689 KWH @ 0.0085787
Member Rate Stability Mechanism	2.689 KWH @ -0.0008581
Non FAC PPA Rider	2.689 KWH @ 0.018649
Total Power Supply Adjustments	449.31
Rate Increase for 3% School Tax	13.48
Total Taxes and Fees	13.48
Total Amount Due	462.69

1. CUSTOMER CHARGE

This is a fixed charge of about 73 cents per day that covers the cost of supplying service to a Member-Consumer's home. This covers costs that do not vary with changes in kilowatt-hour usage. The charge can vary depending on the number of days included on the bill.

2. KILOWATT-HOUR CHARGE

The current rate of 11.05 cents per kilowatt hour covers the base cost to produce and distribute each kilowatt hour consumed by members.

POWER SUPPLY ADJUSTMENTS

As a consumer-member of Kenergy, you are also an owner of Big Rivers Electric Corporation. Big Rivers is a cooperative that serves as the wholesale power producer. Big Rivers generates the electricity, and Kenergy delivers it to your home or business. The following credits and charges come from the cost to produce power.

3. FUEL ADJUSTMENT CLAUSE (FAC)

This charge covers the fluctuating cost of the fuel (coal, gas, and other fuels) used to generate electricity at Big Rivers' power plants in Kentucky. The FAC charge is based on your usage. The more electricity you use, the higher your FAC charge. FAC charges are applied with a delay of about two months.

4. INTERIM ENERGY ADJUSTMENT (IEA)

Starting with bills you receive in fall 2026, the current FAC rider will be split into two separate line items: the FAC and the Interim Energy Adjustment (IEA). This split will not increase or decrease your bill. The total amount collected remains the same – it will simply be displayed differently.

The IEA reflects certain fuel and power costs from a fixed-rate power agreement for a large industrial member. Since industrial members use significant amounts of electricity, their participation helps spread the costs of system improvements. The agreement supports major economic growth for our region and helps stabilize rates for all members.

5. ENVIRONMENTAL SURCHARGE

This charge reflects the cost of equipment and other expenses needed to comply with EPA regulations for power plants. The Environmental Surcharge is calculated based on your energy usage.

6. NON FAC PPA

This charge includes the cost of energy purchased off the power grid market, rather than generated at a local power plant. For example, when a Big Rivers plant is shut down for maintenance. The Non-FAC charge is based on your usage. The Non-FAC PPA rate is adjusted once per year, typically in the fall, and remains consistent for 12 months.

7. MEMBER RATE STABILITY MECHANISM

This is a credit, not a charge. As a not-for-profit power provider, when Big Rivers earns margins above a certain level, those funds are returned to Kenergy Member-Consumers as a credit on your power bill.

ADDITIONAL CHARGES

8. SCHOOL TAX

A Kentucky school tax is collected on your monthly energy bill. Kenergy does not control this tax.

MORE INFORMATION

Want to compare your energy usage each month? A chart depicting your kilowatt-hour (kWh) usage during the past 13 billing cycles is included on your bill. This section also contains your average daily kilowatt-hour usage and the average cost per day. You can also access this on your SmartHub mobile app.

Operation RoundUp (Details on back)

- ☐ Enroll and round up my bill to the next dollar each month
- ☐ Add fixed amount to my bill each month:
- ☐ Enroll and make a one-time additional donation: _____

KENERGY MEMBER
123 KENERGY DR
HENDERSON KY 42420-4873

- ☐ Check here for address/phone number change and complete back.

Account #:	1234567890	Amount Due	08/20/2026	462.69
		Amount Due After	08/20/2026	485.82

Kenergy Corp.
P.O. Box 1389
Owensboro, KY 42302-1389

