

KENERGY

MEMBER OWNED. SERVICE DRIVEN.

KenergyCorp.com



JOE IMEL

DECEMBER 2024

Gracious giving

Sign up for Operation Roundup

In this season of giving, consider signing up for Kenergy's Operation Roundup program and helping fellow members in need. To date, Kenergy members have donated \$117,000.

Enrolling is completely voluntary and takes just a few minutes. By signing up, you allow Kenergy to round up your payment to the next dollar. For example, if your bill is \$96.26, you would agree to pay \$97. The difference between the two amounts becomes your donation to Operation Roundup.

Using this easy system of giving, the average donor gives about \$6 each year.

Operation Roundup donations are tax deductible. Funds stay local, helping only fellow Kenergy members in need.

Sign up for Operation Roundup by calling (800) 844-4832, visiting www.KenergyCorp.com, or checking the Operation Roundup box on your next monthly bill statement.



JACKFRODOBBE STOCK



Member Accounting Manager Christine Cornelius—20 years of service



System Controller Derek Sagez—5 years of service

Message from the President

Looking forward

The end of one year and the approach of the next sparks a sense of renewed hope and optimism about the future. For me, as the president and CEO of Kenergy, it's a time to reflect on where we are and where we're going. At the heart of this reflection, I think about ways we can better serve you, the members of the cooperative.

Our team at Kenergy is always looking ahead, exploring ways to innovate and use new technologies to improve our services. As our nation increasingly relies on electricity to power the economy, keeping the lights on has never been more important. We're committed to powering—and empowering—our community at a cost local families and businesses can afford.

So how are we working to ensure reliable and affordable power while adapting to a changing energy landscape and our community's evolving needs?

One critical component of reliable power is the mix of energy resources used to generate the electricity that keeps the lights on across western Kentucky. You may not realize it, but Kenergy doesn't generate electricity. Instead, we purchase it from our energy provider, Big Rivers Electric Corporation, and from there, we distribute it to homes and businesses throughout our community.

In addition to managing a reliable energy mix, Kenergy is using technology to enhance our local grid, limit service disruptions and improve outage response times.

Proactive tree trimming is another way we limit service disruptions. Scheduled trimming keeps power lines clear from overgrown limbs that are likely to fall. As technology advancements become more accessible, we anticipate using advanced mapping software to better maintain the environment while providing more reliable service.

Our fiber-to-the-home project is still moving at a record pace, connecting homes and business across our service territory. Not only is this project bringing high-speed internet to our members, but it is also future proofing our system to allow for advancements.

One of the best methods for improving our services to you is monitoring trends and leading practices from other electric co-ops in Kentucky and across the country. Learning from other co-ops is one of the many benefits of the cooperative business model, because for us, it's about cooperation, not competition.

As we turn our focus to 2025, Kenergy will continue working to provide the reliable, affordable electricity you expect and deserve—for today and tomorrow.

Merry Christmas and happy New Year from all of us at Kenergy.

By Tim Lindahl
President & CEO



Marion office hours changing in 2025

Beginning January 1, 2025, the Kenergy office located at 3000 Mott City Road in Marion will change office hours to Tuesdays and Fridays (only) from 9 a.m. until 2:30 p.m. (closed 12-1 p.m. for lunch). Drop box payments will only be processed on Tuesdays and Fridays. The office will continue to operate as normal until that date.

If your account is subject to disconnect, please do not put payment in night deposit. If member payment is left in the drop box on days the office is closed, this will not cancel disconnect for non-payment or applicable late fees.

Visit www.KenergyCorp.com for payment options or call (800) 844-4832 for more information.



GENERATOR SAFETY FOR YOUR HOME

Generator Do's and Don'ts

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- DO** operate a generator outdoors in an area with plenty of ventilation.
- DO** install carbon monoxide alarms inside the home to provide an early warning of this colorless, odorless gas that can kill you.
- DO** turn on the generator before plugging in appliances.
- DO NOT** plug a generator into the wall without installing a transfer switch to prevent backfeed.
- DO NOT** use a generator as a permanent solution.

JJ GOUIN/ADOBESTOCK



GIVE THE GIFT OF CONNECTION THIS CHRISTMAS SEASON.

Check high-speed internet off the list this year with Connect, powered by Kenergy.

CHECK YOUR AVAILABILITY!

Visit ConexonConnect.com, scan the QR code or call us at 844-542-6663 to sign up today.





Locally Focused, High-Speed Internet.

CONTACT INFORMATION

Toll Free: For information or to report an outage
(800) 844-4832

Henderson: 7:30 a.m. – 4:30 p.m.
6402 Old Corydon Road

Owensboro: 7:30 a.m. – 4:30 p.m.
3111 Fairview Drive

Hanson: 9 a.m. – Noon, 1 p.m. – 4 p.m.
2620 Brown Badgett Loop

Hawesville: 9 a.m. – Noon, 1 p.m. – 4 p.m.
315 Hawes Blvd

Marion: 9 a.m. – Noon, 1 p.m. – 4 p.m.
3000 Mott City Road

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**SIGN UP FOR FIBER-FAST INTERNET
AT WWW.CONEXONCONNECT.COM**



Correction notice

On page 38B of the September *Kenergy News*, the years on our statement of operations were incorrect. 2023 should be in the left column and 2022 in the right column. We apologize for this error.

SAFETY FIRST

Always unplug your indoor holiday lights before leaving home or going to bed.



MATTHIAS/ADOBE STOCK

All Kenergy offices will be closed Tuesday, December 24, and Wednesday, December 25, for the Christmas holiday. We will also be closed Wednesday, January 1, 2025, for the New Year's holiday.

We hope you have a safe and healthy holiday with family and friends.

Merry Christmas and happy New Year!



LUETT/ADOBE STOCK