

Member
owned.
**Service
driven.**

MAY 2020

INSIDE:



Downed Power-Line
Safety Tips

#SafeAtHome
Banana Bread Recipe

MemberMatters

www.kenergycorp.com



ANNUAL MEETING

Kenergy will hold its annual meeting **Tuesday, June 9, 2020** at our Owensboro Operation Center located at 3051 Fairview Drive, Owensboro, Kentucky. *Please note that the Operation Center is the building located directly beside Kenergy's main administration building where members conduct business.*

Registration for members will begin at 10:30 a.m. and the business meeting will begin at 11:00 a.m.

Parking is available outside of the Operation Center, as well as the parking lot behind the main administration building.

WE'RE HERE FOR YOU

With the uncertainty created by the COVID-19 pandemic, we know that the people we serve are facing many concerns. Following our cooperative values, Kenergy is dedicated to doing what we can to fulfill our civic duty and live up to the trust that our members place in us to bring them safe, reliable and affordable energy services.

As a cooperative, we have a responsibility to do what is in the best interest of all of our members.



One thing that is certain in uncertain times – **OUR COMMITMENT** to you and the local communities we serve.

On March 19th, we closed our lobbies to the public. We want to remind members that you are still able to pay bills, start service and conduct all other necessary business through our free SmartHub app, our website, by mail or by phone. You can also utilize our drive-thrus at our Henderson and Owensboro offices and our night deposit boxes at our Henderson, Owensboro, Marion, Hawesville and Hanson locations. These boxes will be checked daily. Anyone with questions regarding any of these options can call 800-844-4832. We ask that anyone who can do business by phone, to please do so.

This step allows us to limit the direct exposure of our members and employees. Our service and field personnel will also be employing "social distancing." Our goal is to decrease the likelihood of illness and resulting work disruptions so that we can continue to provide our members continuity of service.

Cont. on page 4



Kentucky weather can be unpredictable. When a storm hits, the damage it has done can be unclear. Storms often damage power lines, exposing people to deadly dangers. Keep your family and neighbors safe with these downed-line safety tips during a storm recovery.

.....

Stay **SAFE** around downed power lines:

- If you see a downed power line, move away from it and anything touching it. Keep a distance of 40 feet, as the ground around downed power lines may be energized.
- Assume ALL downed power lines are live.
- If you see someone in direct or indirect contact with a downed line, DO NOT touch him or her. You could become energized as well.
Call 911 for assistance.
- NEVER attempt to move a downed power line or anything else in contact with it using an object such as a broom or stick. Non-conductive materials like wood or cloth can conduct electricity if slightly wet.
- Don't step in water near downed lines.
- Never drive over a downed power line.
- If your vehicle comes in contact with a downed power line while you're in the vehicle, stay inside the car. Call 911 or honk your horn to get help, but tell those rendering aid to stay away from the vehicle.
- If you must exit the vehicle for life-threatening reasons—jump out and away from it, making sure to land with your feet together and touching. Then, shuffle away with your feet touching until you are at least 40 feet from the vehicle. NEVER attempt to get back into a vehicle that is in contact with a power line.

IN THE KITCHEN

Banana Bread Recipe

We don't know what it is about self isolation, but it seems to make everyone want to bake! Try this classic banana bread recipe out while you're staying safe at home. Thank you to Member Service Representative Susie Humphrey for sharing her favorite recipe.



INGREDIENTS

All ingredients should be at room temperature.

3 large extra ripe bananas, mashed

1 teaspoon lemon juice

2 cups all-purpose flour

1 teaspoon baking soda

1 teaspoon baking powder

1/2 teaspoon salt

1 1/2 teaspoon cinnamon

1/2 cup white sugar

1/2 - 3/4 cup brown sugar

1 stick butter, softened

2 eggs beaten

1 1/2 teaspoons vanilla extract

1/2 cup buttermilk

DIRECTIONS

1. Preheat oven to 325 degrees.
2. Grease and flour a loaf pan.
3. In a medium size bowl, mash bananas until creamy and stir in lemon juice. Set aside.
4. In a medium size bowl, whisk together flour, baking soda, baking powder, cinnamon and salt. Set aside.
5. In a large bowl, cream together the butter and sugars.
6. Beat in the eggs until combined.
7. Fold in the bananas.
8. Add in the vanilla extract and buttermilk.
9. Beat until combined.
10. Add the dry mixture into the wet mixture. Stir gently until the flour is incorporated. Do not over stir.
11. Pour the batter into the prepared loaf pan.
12. Bake on center rack for 1 hour and 10 minutes. Cooking times may vary. Check on bread at the

LOOK OUT

FOR POWER SOURCES

10'

Do not get within 10 feet (in any direction) of a power line.

Be aware of power lines when working on the roof.



Do not trim branches or limbs near power lines.

Be careful when carrying long or tall objects such as ladders or poles.



Before you dig, call 811 to have underground utilities marked.



Do not dig near padmount transformers or other utility equipment.



Safe Electricity.org

one hour mark. Toothpick inserted into the center should come out clean and bread should be golden on the outside.

13. Brush the top of the bread with butter if desired when it comes out of the oven.
14. Let cool for five minutes and then remove the bread from the pan and place on a cooling rack to finish cooling.
15. Slice and enjoy!

We're Here For You ... *continued from front.*

In addition, we have forgone the disconnecting of service to members for non-payment or low funds for a limited time. While this is not normal procedure, we are sensitive to the well-being of all our members. Though disconnects may not occur, it remains the responsibility of each member to pay as they can, which will help avoid a larger balance in the future. Bills will continue to be sent as usual. We encourage any member who is facing financial difficulty during this time to call us at 800-844-4832.

We always stand at the ready to help our members, but even more so during this challenging time. We understand these changes may be inconvenient, so we greatly appreciate your patience. We believe these preventative measures will reduce the risk for both our members and employees.

Kenergy members should be on the lookout for suspicious emails, phone calls, or persons impersonating business employees or charitable organizations. Unfortunately, scammers take advantage of opportunities such as this when households are otherwise preoccupied. If you get a call from someone claiming to represent Kenergy, and they make threats or demand immediate payment, hang up and call us at 800-844-4832.



MEMORIAL DAY CLOSURE

All Kenergy offices
will be closed
Monday, May 25th
in observance of
Memorial Day.

Featured Businesses Offering Discounts

Gift Tree

\$10 Off - Enter Promotion Code 'GTSH10OFF50'

RedEnvelope

20% Off Online Orders - To redeem, simply sign in through the Connections.coop for National Deals

1-800-Flowers.com

20% Off Your Entire Order - Use Promotion Code 'COOP'

Brown Duck

20% Off Your Entire Purchase, Free Shipping
Enter Code '20%OFF' at checkout

ADT Home Security

Order an ADT Home Security System for less than \$9/week with 24/7 Monitoring! Plus, receive \$850 in Free Security Equipment and a \$100 VISA Gift Card.

(For first-time ADT customers who order through the Connections.coop program or call 877-401-8832)

Healthy Savings

Connections Cardholders have saved an average of 46% on Prescription Drugs. There are savings to be had for Dental, Vision, Chiropractic, Lab Testing, MRI and CT Scans.

Rally's

Buy One, Get One Free Rally Burger

Buy One, Get One Free Chili Dog

Buy One, Get One Free Medium Fry with minimum \$2 purchase



If you are a business wanting to participate in the Co-op Connections program, please contact Jeanette Weedman at (270) 689-6157 or jweedman@kenergycorp.com

Neither Touchstone Energy nor Kenergy will be liable for products or services or any inaccuracy in stated discounts/offers listed as published.



KENERGYCORP.COM | 1.800.844.4832

KENERGY IS AN EQUAL OPPORTUNITY PROVIDER AND EMPLOYER