

Member  
owned.  
**Service  
driven.**

NOVEMBER 2020

INSIDE:



COVID-19  
Response Update

Pumpkin Cookies with  
Brown Butter Icing Recipe



# Member Matters

www.kenergycorp.com



## THANKSGIVING CLOSURES

All Kenergy  
offices will be  
closed Thursday,  
November 26<sup>th</sup>  
and Friday,  
November  
27<sup>th</sup> for the  
Thanksgiving  
holiday.

*We wish you a  
safe and healthy  
holiday!*

## DO YOU UNDERSTAND YOUR HOME'S ELECTRICAL SYSTEM?

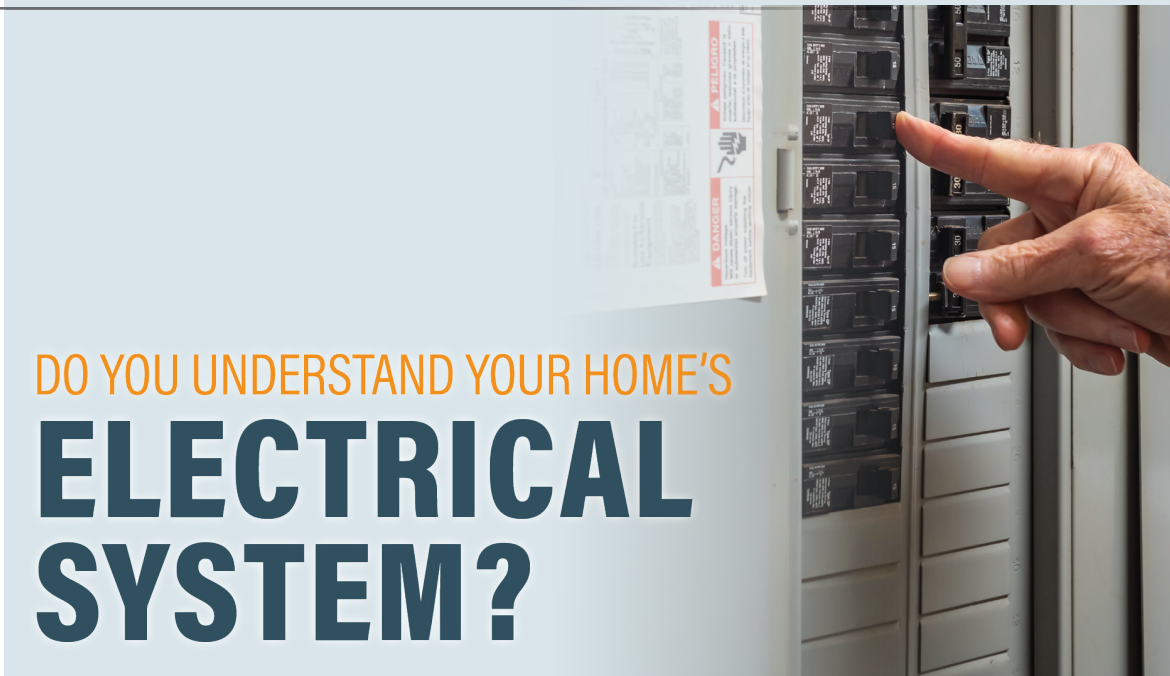
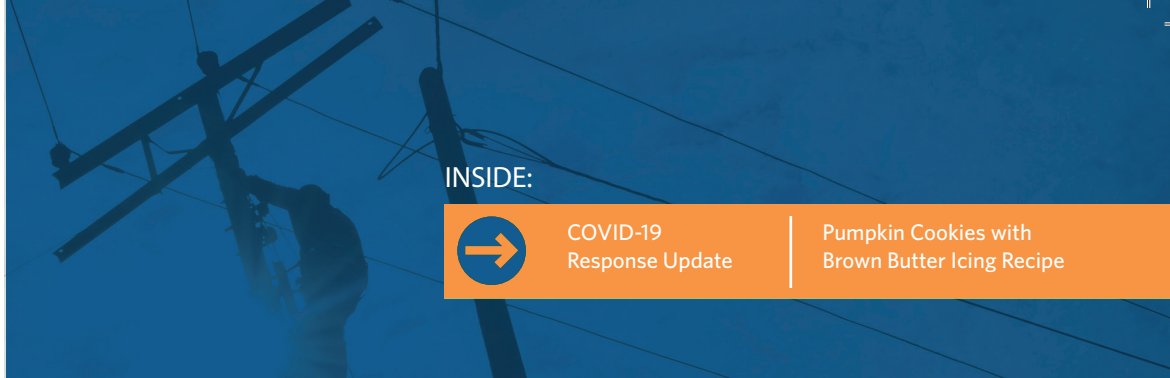
A lot of people won't plug in their new TV or toaster without reading the instruction booklet at least once. But many will move into a new home without understanding the electrical system that makes all the electronics work. Would you know how to trip the main circuit if someone was being shocked in the bathroom?

"Understanding how your home's electrical system functions is important not only to keep it properly maintained, but for your safety if a problem arises," says Rob Stumph, Vice President of Engineering. "We ask all of our members to familiarize themselves with this equipment that keeps their homes running smoothly."

Your electric cooperative handles the line portion of a consumer's service, which includes everything up to the attachment point on the house. Everything beyond that point is called the "load side," and everything on the load side is the consumer's responsibility.

Your electric cooperative connects the outdoor wires to the meter mounted outside your home. The meter measures the amount of electricity your home uses and determines your bill each month. Tampering with it is both extremely dangerous and illegal.

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# KENERGY'S



# COVID-19 RESPONSE UPDATE

FOR THE MOST UPDATED INFORMATION, PLEASE VISIT  
[WWW.KENERGYCORP.COM](http://WWW.KENERGYCORP.COM)

## DISCONNECTS FOR PAST DUE BILLS TO RESUME

**I**n March of this year, we temporarily suspended disconnects and late fees for nonpayment of a Kenergy account. While we knew we could not sustain this measure indefinitely, we did this as an emergency relief to help our members who suddenly found themselves in financial hardship due to the COVID-19 pandemic.

We understand that the past six months have been a challenging time for many in our communities. We are committed to working with our members to navigate the financial difficulties some face as a result of COVID-19.

By order of the Public Service Commission, regulated utilities in Kentucky may start disconnecting power to members who have not paid their bills beginning October 20, 2020. If your bill is past-due, Kenergy encourages you to contact us as soon as possible to make a payment or set up a payment arrangement that fits your budget and personal circumstances. We will do our best to provide options that work for you.

Letters are being sent to members with a past due balance to let them know what options are available. More information and a list of agencies that offer financial assistance can be found at [www.kenergycorp.com](http://www.kenergycorp.com)

To avoid being subject to disconnection, a member with a past due balance must call us during normal business hours at [800-844-4832](tel:800-844-4832) to talk with a Member Service Representative about your payment options.



### Cookies

- |   |  |
|---|--|
| <b><math>\frac{3}{4}</math> Cup</b> Brown Sugar | <b>1 tsp</b> Baking Powder                             |
| <b>1 Cup</b> Pumpkin                            | <b><math>\frac{1}{2}</math> tsp</b> Baking Soda        |
| <b>1 Egg</b>                                    | <b><math>\frac{1}{4}</math> tsp</b> Salt               |
| <b><math>\frac{1}{4}</math> Cup</b> Oil         | <b><math>1\frac{1}{2}</math> tsp</b> Cinnamon          |
| <b>2 Cups</b> Flour                             | <b><math>1\frac{1}{2}</math> tsp</b> Pumpkin Pie Spice |

### Brown Butter Icing

- 4 Tbsp** Brown Butter
- 2 Tbsp** Cream
- $1\frac{1}{4}$  Cups** Sifted Powdered Sugar
- 1 tsp** Vanilla Bean Paste (or vanilla extract)

### DIRECTIONS

#### Cookies

- Preheat the oven to 350 degrees.
- In a bowl, add brown sugar, pumpkin, egg and oil. Whisk to combine.
- In a separate bowl add all of the dry ingredients and spices. Whisk to combine.
- Add the dry ingredients to the wet ingredients and gently stir until everything is incorporated and no flour streaks remain.
- Scoop onto a baking sheet and bake for 10-11 minutes.
- Let cool completely before adding icing to the tops of each one.



### Brown Butter Icing

- Place  $\frac{1}{4}$  cup of butter in a large shallow skillet on medium heat. Cook until butter is melted and starting to turn brown. Once melted keep an eye on the color and smell. It can go from brown butter to burnt butter very quickly. This whole process will take around 10 minutes. The butter, once melted, will start to bubble and foam. You will know when it is done when there are brown bits on the bottom of the skillet, it's a caramel color and starts to smell nutty. Remove from heat and let cool completely (place in the fridge or freezer to speed the process up).
- Add the brown butter to a large bowl (it can still be in the liquid state) and add  $\frac{1}{2}$  cup of powdered sugar. Mix with a hand mixer until blended. Add 1 tablespoon of cream and another  $\frac{1}{2}$  cup of powdered sugar and mix well. Add the remaining cream, powdered sugar, and vanilla bean paste. Mix until a thick and smooth consistency.

*Picture and recipe courtesy of FuelingASouthernSoul.com*

## ELECTRIC LINGO

When you call an electrician to assist you with a problem, it's helpful to know the lingo. Here are a few electrical terms to know:

**Electrical Service Panel:** Distributes electricity to switches, outlets and appliances. This is where you can restore the flow to an overloaded circuit or shut down the power to the circuit.

**Fuse:** Safety devices used to protect individual circuits that were installed in homes before 1965. Everytime a fuse is blown it must be replaced.

**Circuit Breakers:** Safety devices used to protect individual circuits that are now used in newer homes. When a circuit is "tripped" it just has to be mechanically reset to resume operating.

**Arc Fault:** A dangerous electrical problem caused by damaged, overheated or stressed electrical wiring or devices.

**Arc Fault Circuit Interruptors (AFCIs):** AFCIs are new protective devices that replace standard circuit breakers in the electric service panel. AFCIs provide enhanced protection against additional fire hazards known as arc faults.

**Tamper Resistant Receptacles (TRRs):** A wall outlet that features an internal shutter mechanism which prevents children from sticking objects like hairpins, keys and paper clips into the receptacle.

**Ground Fault Circuit Interrupters (GFCIs):** Electrical safety devices that trip electrical circuits when they detect ground faults or leakage currents.

**Grounding:** The method used to connect an electrical system to the earth with a wire. Grounding will help protect the person working on the system, the system itself, and any appliances and equipment that are connected to the system.



## Featured Businesses Offering Discounts

To redeem discounts, present your Co-op Connections card, Co-op Connections smart phone app or print coupon from [www.connections.coop](http://www.connections.coop)

### Louise's Flowers

10% Discount Cash 'n' Carry

**20% Off Christmas Décor (Nov-Dec Only) Cash 'n' Carry - Cannot Combine discounts.**

121 N Main Street, Marion

### Pizza by the Guy

10% Off Select Regular Priced Menu Items - Excluded Buffet

**Nov-Dec Only - Buy \$25 Gift Card Get \$5 Gift Card Free**

3115 Commonwealth Court, Owensboro

### Ritzzy's of Owensboro

2 Cheeseburgers for \$5

**10 Regular Burgers \$9.95 (Nov-Dec Only)**

4527 Highway 54 and 4925 Frederica Street, Owensboro

### Guitar Lessons by Tim Hicks

Free Learning Material and Free Electronic Guitar Tuner

**Nov-Dec Only - 25% Off First Month's Lesson.**

1303 Breckenridge Street, Owensboro

### gabbi's Pet Boutique

5% Off Entire Purchase Excluding Canned and Dry Pet Food

**Nov-Dec Only - 25% Off Any Christmas Item**

801 N. Green Street, Henderson

### Boutique 54

20% Off One Regular Priced Item

**Nov-Dec Only - \$10 Off \$50 Purchase. Cannot Combine With Other Offers.**

3245 Mount Moriah Avenue, Owensboro

### eCig Source

10% Off

**Nov-Dec Only - Buy \$25 Gift Card Get \$5 Gift Card Free**

426 Salem Drive, Owensboro

### Pampered Chef

5% Off Any Order, Any Time, Anybody!

As Always Host/Hostess Receives Free and Discounted Products But Will Also Receive

Additional 5% Discount At Their Show! Order by Phone or Email to Becky Wilson

(270) 836-1800 or [wilsons\\_3@bellsouth.net](mailto:wilsons_3@bellsouth.net)

**Nov-Dec Only: \$10 Gift Card & Season's Best Cookbook With Any Order. Contact Becky For Special.**

Available Servicewide

If you are a business wanting to participate in the Co-op Connections program, please contact Jeanette Weedman at (270) 689-6157 or

[jweedman@kenerycorp.com](mailto:jweedman@kenerycorp.com)



## Home's Electrical System

(continued from front)

In most cases, you'll find your electrical service panel inside your home—sometimes it is located outside. It keeps everything inside running. The service panel sends electricity to the light switches, outlets and appliances. If your electricity short circuits or an overload shuts down power, your service panel is where you will go to restore the flow.

Depending on the age of your home, either fuses or circuit breakers help your home's electrical system from overloading, thus preventing an electrical fire. The main breaker will cut all power to the home, and the individual circuit breakers administer power to individual parts of the home. If you look in your service panel, all of the circuits and what they power should be labeled. A couple times a year, try turning each breaker on and off. This helps familiarize you with each component of the box and will keep them from getting stuck.

You are responsible for making sure no circuits are overloaded. A general rule when setting up your breakers is to have only one big ticket item on a circuit. That means you would not put your refrigerator and washing machine on the same circuit. If your circuits frequently overload, it may be time to contact an electrician to add more circuits to your service panel.

Once you understand the basic workings of your home's electrical system, you'll be able to jump into action if a problem arises.

Source: Electrical Safety Foundation International, Boston Building Resources



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